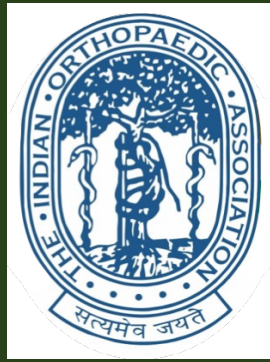




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Indian Orthopaedic Association

presents 5th webinar in Soft Skills Series

Difficult Conversation in Medical Practice

Tuesday, 11th October, 2022

Time: 9 to 10.15 PM

Experts

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Ram Chaddha
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Facilitators

Vikas Jain
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To view the webinar click on the link below

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Difficult conversation: Why this webinar

Doctors communicate with many patients daily. Most of the communications are routine but some conversations are difficult. When doctors encounter patients or relatives who express strong emotions such as anger, despair or distress they often feel uncomfortable.

If not handle properly, difficult conversation leads to poor connection in the doctor-patients relation. It is a common cause of dissatisfaction and also generates lot of stress in the medical persons.

At such times, doctors tend to respond by employing strategies that are designed to keep these emotions at a distance. But this is not the right way to respond.

In this webinar, we shall discuss what are those situations where the conversation is difficult, what are the escalating situations and how one should act and speak during such difficult times.

Our national and international experts will provide us a reliable solution to this challenge.